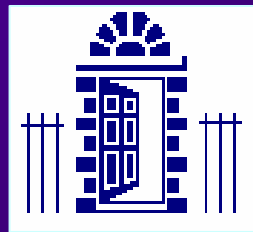


# EXPERIENCES IN SCALING UP TWO MODELS OF SEXUAL & REPRODUCTIVE HEALTH SERVICE PROVISION TO ADOLESCENTS IN BANGLADESH:

THE CASE OF MARIE STOPES *CLINIC SOCIETY*




**Dr. Masudus Salehin**

Program Manger, Marie Stopes Clinic Society, Bangladesh

**Tutor: Dr. V. Chandra Mouli**

Coordinator, Adolescent Health & Development

WHO, Geneva



**1988:** Marie Stopes Clinic Society (MSCS), affiliated with MSI, UK, was established with one modest clinic for providing FP services to urban women (Finance: UK, ODA, JFS)

Huge success

**1990-92:** Three (3) more clinics (Finance: EC)

Consolidation

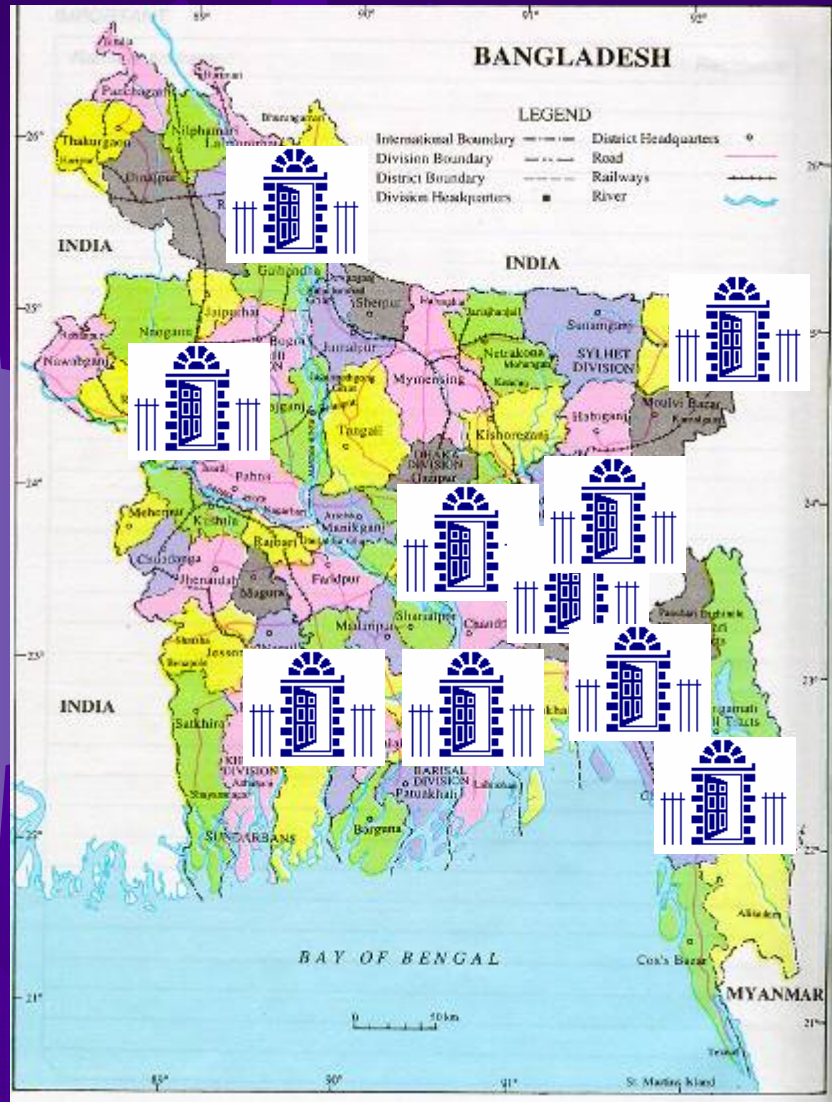
**1995:** Large gamut of SRH included within service context (Finance: Large Bilateral Fund from DFID )

Expansion of service coverage

**1996:** MSCS started working with vulnerable & marginalized groups

Targeting adolescents

**2005:** 25 clinics & 1600 satellites sessions per month in 15 districts



**MSCS' Referral Clinics across Bangladesh**

# Adolescents – The Diverse Group

- A phase in which the individual is no longer a child but is not an adult; a time of opportunity and risk
- Experiences of adolescence vary by sex, marital status, class, region and cultural context

## In Bangladesh

- Adolescents represent approximately one-fourth of the population
- They Lack information on sexuality, contraception and STIs including HIV/AIDS
- Have limited access to SRH services
- Available services unresponsive to 'broader needs' of adolescents
- Conditions worse for 'disadvantaged' & 'marginalized' adolescents
- MSCS started focusing on 'these' adolescents, devised two models in 1996 & 2002

# Objectives

## *To Demonstrate*

- How MSCS felt the need and decided to reach out to the adolescents
- How MSCS developed models of service delivery tailored to the special needs of the target group
- How the capacity of MSCS was used to build these models and ensure quality of care, management, scaling up and sustainability

## Methodology

**MSCS:** Baseline surveys, workshop reports, publications, project documents, evaluation reports, MIS

**Others:** Related articles on program intervention for adolescents



# Health Card Scheme Model

- Garment Factory- one of the booming industries in Bangladesh
- Employs >1.5 million cheap labor
- 70-80% are women workers
- 70% are adolescents, migrated from rural area
- Work form 8 am to 8 pm
- Extreme poor knowledge about SRH or about 'growing up'
- But need is high as they suffer from poor ventilation, sanitation, less fluid intake, poor diet and less mobility
- By the time they finish work, health service outlets are closed



# MSCS Approach- Health Card Scheme Model

- Partnership with Garment Factory Workers
- Worksite Intervention

## Basic Criteria

- *Location*
- *Minimum number of workers: 300 per factory*
- *Payable to MSCS by Factory Mgt- Tk 15/worker/month & space/s for service*
- *MSCS' satellite team conducts clinical service & health education sessions in the factory premises*



# *MSCS' Health Card package includes...*

- *General health check ups with selected drugs*
- *Pregnancy check-ups, TT immunization*
- *Gynecological problems, family planning*
- *STIs, RTIs with drugs*
- *Skin problems*
- *Age estimation certificates*
- *Health education (monthly session)*
- *Referral linkages with MSCS clinics with subsidized rates*





# Slum-Based Model

- Urban slums in Bangladesh are inhabited by country's most poor and vulnerable people
- Adolescents living in slums are most at risk group, suffer from intergenerational poverty, a dire lack of education and employment opportunities
- SRH services and information almost non-existent
- *MSCS carried out series of PNAs & Brainstorming workshop with stakeholders to devise a model*
- *The slum based model thus evolved and first piloted in 2002.*



# Design of the Slum-based Model

- Existing infrastructure of Mini Clinics used
- Club-based model, peers recruited from the community.
- Program designed as per 'needs' of the adolescents

## *Needs.....*

- *afternoon clinics without affecting school hours*
- *different look of clinical set ups, youth friendly ambience*
- *separate branding (other than MSCS), Moni-Mukta Ashor*
- *availability of young service providers*
- *provision for recreational and life skill development activities*



# Features of the Club.....

- Separate sessions for boys & girls
- 12 peers per club
- 3 days clinical sessions & 3 days health education, recreational, life skill
- Informed peers arrange community meetings with parents, elders, and influential people of the community
- Arrange slide shows and talks on SRH with other adolescents
- Learn singing, dancing, drama, painting, making soap, candles, embroidery, etc



## Program Design

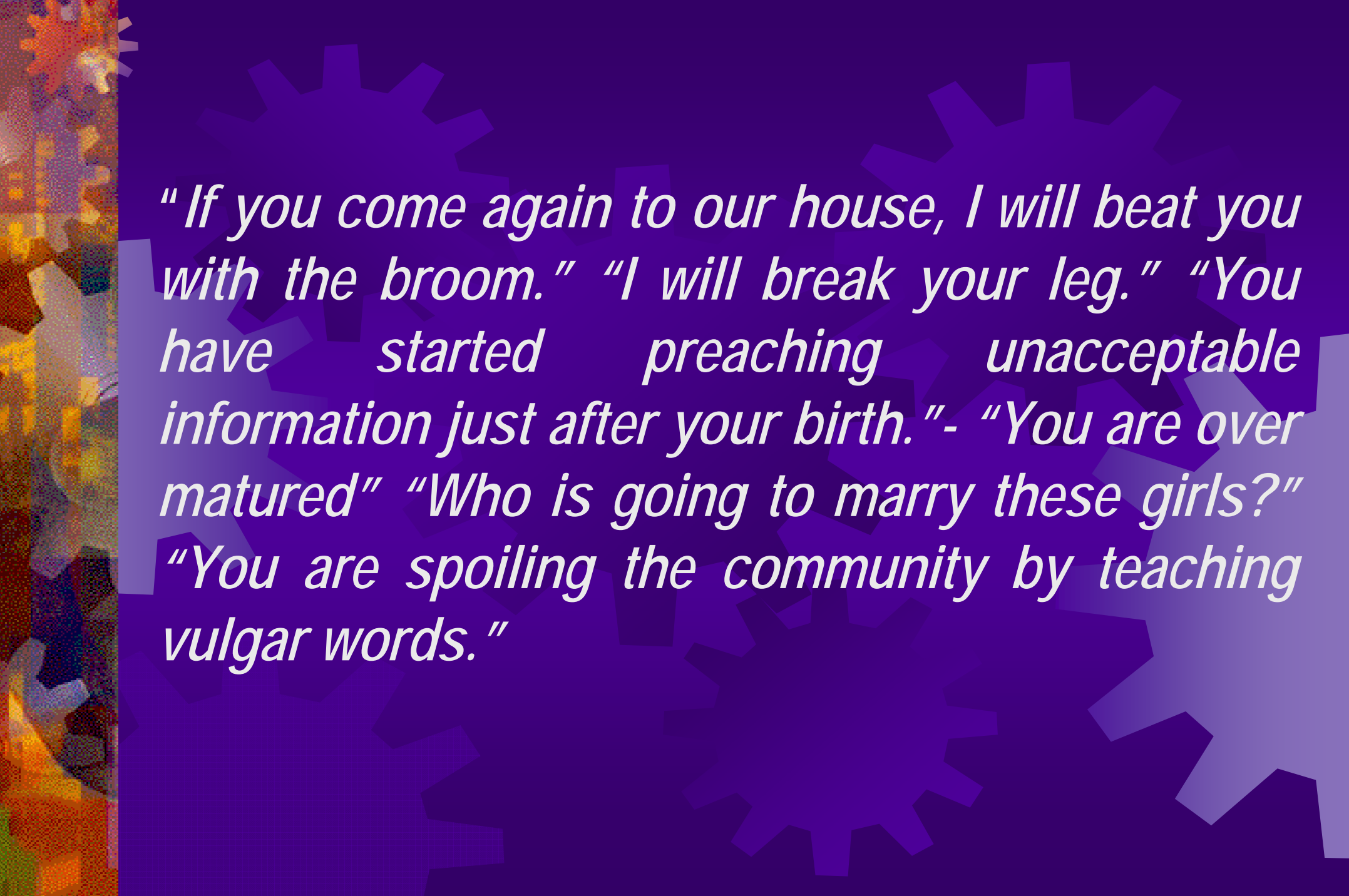
### Health Card Scheme:

- Worksite intervention
- Dependent of factory owners
- Peer strategy not worked
- Flexibility less
- Entry very difficult

### Slum Based Model:

- Fixed and club-based, operates 6 days a week
- Peer strategy successful
- More flexible, could incorporate innovative services
- Relatively easy beginning

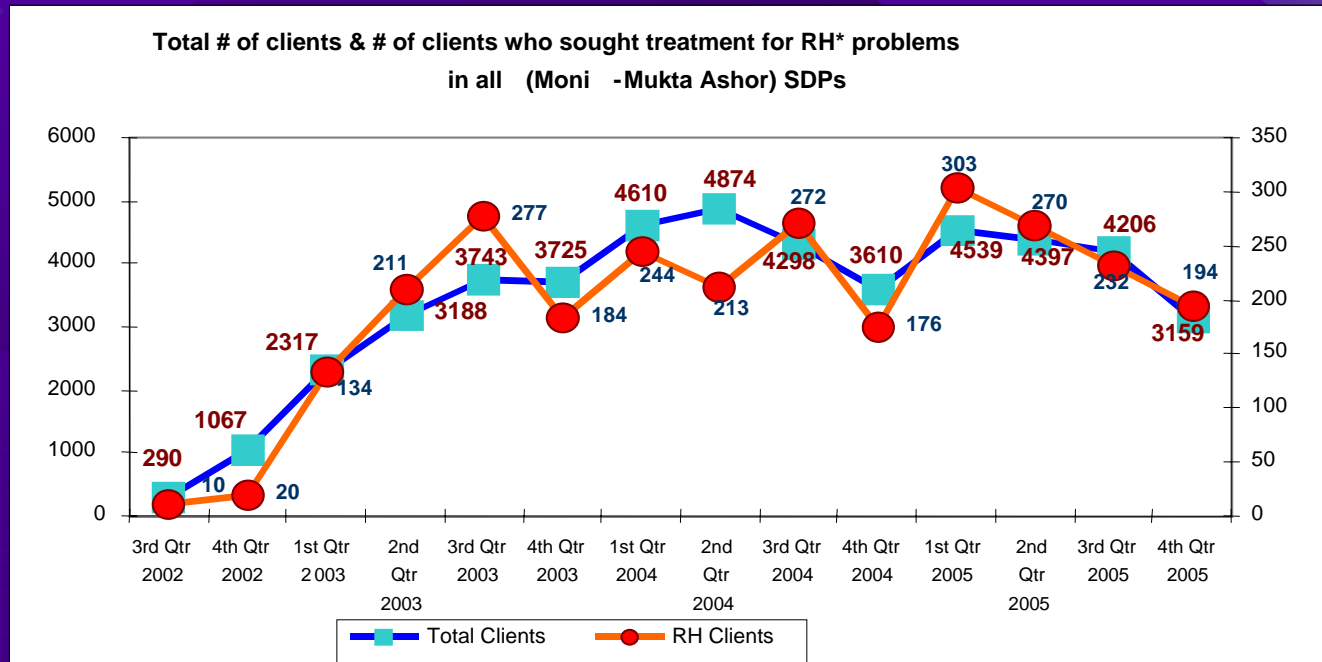
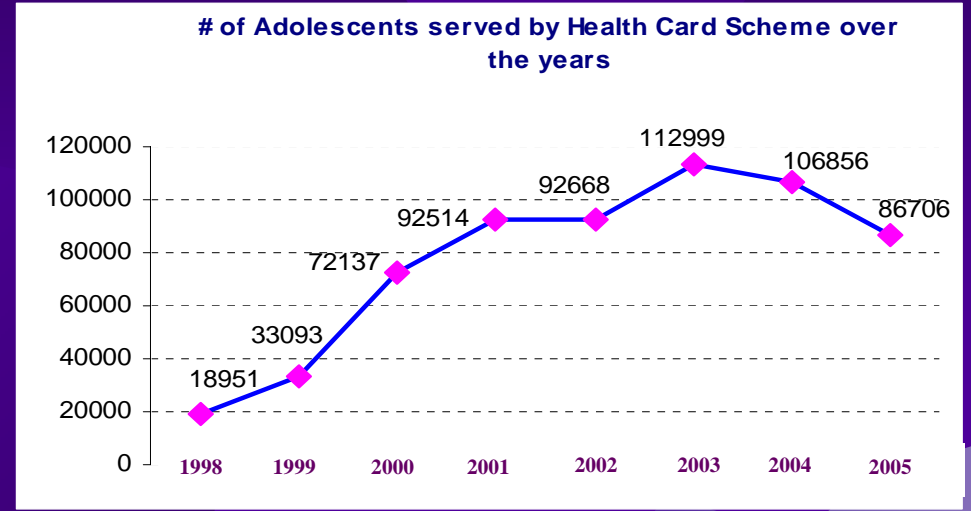
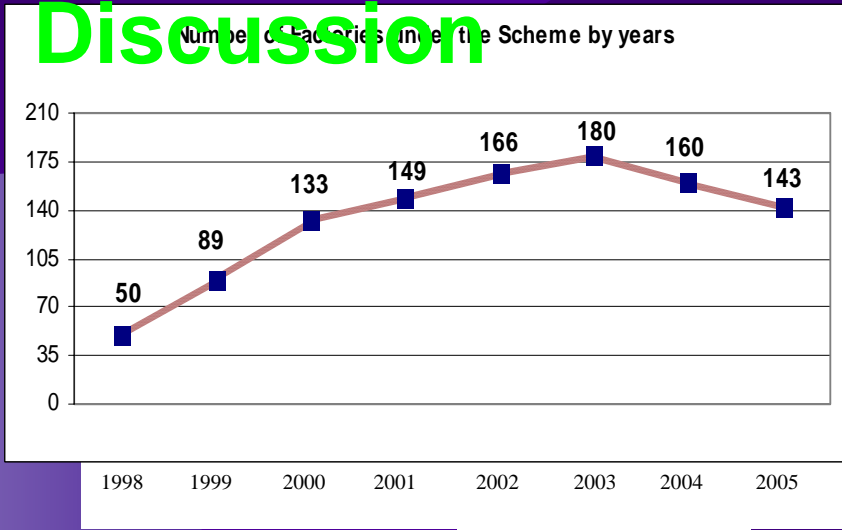




*"If you come again to our house, I will beat you with the broom." "I will break your leg." "You have started preaching unacceptable information just after your birth." - "You are overmatured" "Who is going to marry these girls?" "You are spoiling the community by teaching vulgar words."*

# Service Utilization

## Discussion



# Discussion

## Health Education sessions

### Slum Based Model

- Able to provide structured/tailored BCC/HE activities over prolonged time
- Has snowballing effect
- Could address social issues like early marriage, dowry, violence, alcoholism

### Health Card Scheme Model

- Not able to provide BCC/HE activities for long time
- Related with buyers' concern
- No enduring change in behavior



# Ensuring Quality Monitoring & Evaluation

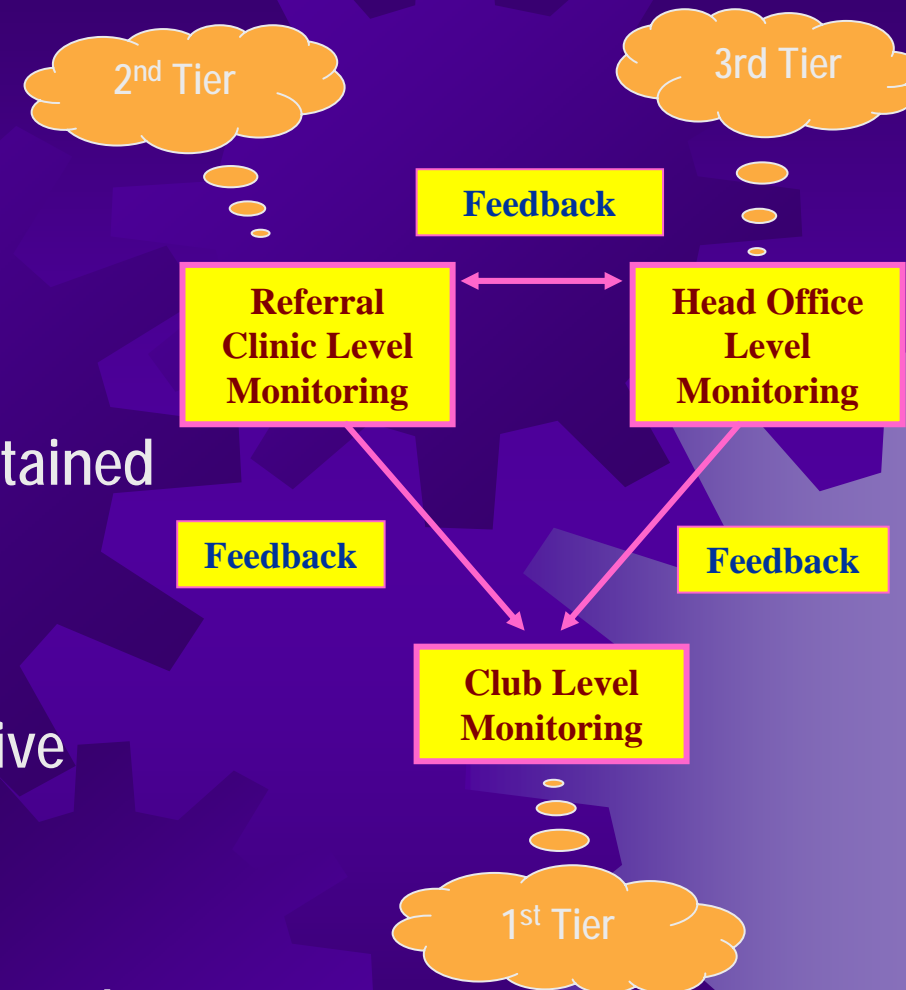
## Slum Based Model

- Comparatively convenient & effective
- MSCS' 'Three tier' M/E can be applied
- 'Adolescent friendliness' can be maintained

## Health Card Scheme Model

- Less convenient & not 'always' effective
- Dependency on factory owners
- Ad-hoc arrangements
- Client Friendly, but not always Adolescent Friendly

## Discussion





## Scaling Up & Sustainability

### Health Card Scheme Model

- Scaled to 180 in 2003, came down to 143 in 2005 (4 districts including Fish Processing Factories)
- Cost recovery 81% (98% if overhead costs deducted)
- Highly sustainable model
- End of DFID support in 2004, able to run on its 'own'
- Sustainability largely dependent on International buying decisions

### Slum Based Model

- Scaled up to 12 SDPs by 2003 ( 2 districts)
- Cost recovery varies from 5-10%
- Financially not at all sustainable
- Breathing on MSCS' cross-subsidization model since cessation of DFID funding in 2004

# Conclusion

- Both the Models efficient in reaching the adolescents
- One model not successful in other, as responses are different
- Sustained change in behavior depends on flexibility in program
- May be financially sustainable, but not always
- Need for 'third-party' financing
- MSCS could have stayed back, building more sustainable clinics for its usual client group, but .....

**MSCS was up to the challenge, to carry on,**

as these **'informed' adolescents can act as agent of change**

# Acknowledgements

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# Thank You All

